

MESSAGE OF THE GOVERNOR

I am pleased and honored to present the summary of the Provincial Government operations as stated in this Local Government Report for Fiscal Year 2012.

In 2012, the Provincial Government took bold measures to improve the system of public service delivery. On May 4, 2012, the Provincial Government was officially declared by the Anglo-Japanese American (AJA) Registrars, Inc. as ISO 9001:2008 Quality Management System (QMS) Compliant. As such, Cavite earned the distinction of being the first ISO-Certified Provincial Government in the Philippines. This administrative milestone affirms our commitment to good governance by continuously providing prompt, effective and efficient services. The ISO 9001:2008 Quality Management System has standardized and harmonized government procedures in the Office of the Governor, Office of the Sangguniang Panlalawigan, Provincial Assessor's Office, Provincial Treasurer's Office, Human Resources Management Office, Provincial Information and Communications Technology Office and the General Services Office.

In the same year, the Provincial Information and Communications Technology Office (PICTO) was established to respond to global ICT trends. Through this Office, we have implemented major innovations utilizing advanced information and communication technologies to improve our systems and better serve our constituents. These include the Real Property Tax System (RPTS) which aims to provide computerized assessment and computation of real property taxes; the e-Provincial Scholarship Program (e-PSP) which seeks to provide responsive and transparent online selection process in awarding college scholarship grants to poor but deserving students; and the Sangguniang Panlalawigan's paperless sessions using iPad's Dropbox Application to minimize the use of paper for the reproduction of needed documents during legislative sessions.

Moreover, the Provincial Government of Cavite ranked third in the search for the Top Provinces in the Country 2012 based on the Local Government Performance Management System (LGPMS). Furthermore, we were awarded as the Gawad Pamana ng Lahi Regional Winner and a finalist for the Gawad Pamana ng Lahi National Award.

With all these achievements, I would like to congratulate the entire Provincial Government of Cavite workforce for a job well done! Together, let us work hand in hand as we all strive to continually uphold the principle of good governance and move closer to becoming a first-class and a world-class province.

We bring back all the glory to our Lord Almighty!

JUANITO VICTOR C. REMULLA, JR.
Governor

